PREPARING FOR YOUR COMMERCIAL PEST TREATMENT



A small amount of preparation helps our technicians work efficiently, minimise disruption to your operations, and ensure your treatment delivers the best possible result.
The following guidelines are designed to support workplace safety, compliance, and service effectiveness.

SITE ACCESS & CONTACT REQUIREMENTS

Before your appointment please ensure:

- ✓ An authorised onsite contact is available at the scheduled time
- ✓ Access has been arranged to all agreed treatment areas
- ✓ Keys, alarm codes or swipe access are available if required
- ✓ Any site inductions or sign-in requirements have been communicated in advance
- ✓ Technicians have clear access to plant rooms, roof voids, subfloors, storage areas and external perimeters (if applicable)
- ✓ Unlock gates and ensure safe access to boundary fencing & building perimeters
- ✓ Ensure perimeter access is clear of stored goods or pallets

If roof void access is required, our technician may request power to be turned off in the relevant area during the inspection or service.

CONTROL PEST MANAGEMENT

DURING YOUR SERVICE

To minimise disruption and ensure compliance:

- ✓ Staff and customers must not be in the immediate area being treated
- ✓ Treatment areas should remain clear during application
- ✓ Our technician will communicate any temporary access restrictions required during service
- ✓ Signage may be placed where necessary

AFTER TREATMENT - DRY TIME

- ✓ Treatment areas must be fully dry before normal access resumes
- ✓ Drying time varies depending on conditions & ventilation
- ✓ Your technician will confirm when treated areas may be accessed again

CLEANING & WASH DOWN

- ✓ **Avoid washing or hosing treated surfaces for a min of 24hours**
- ✓ In food handling environments, only clean surfaces in accordance with the technician's instructions
- ✓ The longer treated surfaces remain undisturbed, the more effective the treatment will be

ADDITIONAL SITE INFORMATION

Please advise us prior to service if your site:

- Operates under HACCP or third-party audit requirements
- Has sensitive occupants (e.g., medical, childcare, aged care environments)
- Has restricted access areas requiring supervision
- Has recently undergone construction or maintenance work

Providing this information helps us plan appropriately and maintain compliance.

QUESTIONS OR SPECIAL REQUIREMENTS

If you have specific operational requirements or compliance obligations, please contact our office prior to your service. We are committed to working with you to ensure minimal disruption and effective pest management outcomes.

